

WHAT TO DO IN CASE OF EMERGENCY EMERGENCY TELEPHONES

Vida del Mar: 314 335 0660/0770

Emergencies: 911

Doctors: Dr. Thomas P. Martínez 314 110 9464 / Dr. Sergio Aranguren 314 116 9100

Hospital: Echauri 314 334 0444

KEY STEPS

1. Keep calm
2. Always have your cell phone charged and with you to avoid losing communications.

FIRES

REMEMBER THERE IS A FIRE EXTINGUISHER IN THE HALL

1. Call the administration office and 911.
2. Cut the electricity and gas.
3. If the fire is near electrical contacts, do not try to extinguish the fire with water.
4. Exit the apartment and notify your next-door neighbors.
5. If the fire prevents your departure, lock yourself in a room, cover the door with damp rags and let yourself be seen through the window.

MEDICAL

1. Call the administration office and 911.
2. Follow the instructions given by the administration.
3. Alert your neighbors for assistance if possible.

HURRICANE

- 1. Before the arrival of the hurricane**
 - a. Confirm with the office the expected arrival date and time of the hurricane
 - b. Keep important documents in a plastic bag and locked.
 - c. Protect window glass with "X" shaped tape or wood.
 - d. Disconnect all electrical devices.
- 2. During the hurricane:**
 - a. Confirm with the office your presence and anyone else in your condo.
 - b. Stay away from windows and find a safe place such as door frames or bathroom
 - c. When the "eye of the hurricane" arrives, avoid leaving, the worst part is yet to come.
- 3. After the hurricane:**
 - a. Call the office to report on the welfare of everyone in your condo.
 - b. Check your condo for damage, take pictures and report broken glass to the office.
 - c. Call your personal insurance agency for other damage

EARTHQUAKE

- 1. Preventive measures to take:**
 - a. If possible, participate in the simulations provided by the office.
 - b. Locate the safest places in your apartment (under the door frames for example).
 - c. Always have bottled water, canned food, batteries, flashlight and first aid kit.
- 2. During the earthquake:**
 - a. Advise the office of your presence and try to remain calm.
 - b. Leave the apartment and look for a clear place at least 30 meters from buildings and away from power cables.
 - c. If you are trapped, try to make noise to alert others to your location.
- 3. After the earthquake:**
 - a. Check everyone for injuries and report to the office. Call 911 if necessary. Stay hydrated with bottled water
 - b. Report any damage of your condo to the office and take photos of any damage
 - c. Report damage to your insurance company and to the office.